## CareSouth Strategic Plan 2016-2021

#### **Our Purpose**

To influence and support the safety, development and empowerment of children, adults and communities.

#### **Our Vision**

To create a positive future for children, young people, individuals, families and communities by providing opportunities in which they can enhance their quality of life.

#### Our Values

Respect
Accountability
Compassion
Integrity
Inclusion

#### **Our Personality**

- Bold
- Big hearted and
- Determined

### Key Success Factors

Research,
Education and
Evidence:

Become an organisation that leads quality practice and informs others 2. Boldness and Innovation:

Demonstrate boldness and innovation in our work

## Business Development:

Grow and develop our business through new opportunities and increased capacity / Leadership:

 Become a recognised leader in our sector Social Change:

Promote and

influence positive social change and social justice

# We will do this by:

- · Growing our knowledge
- Being an evidence informed and informing organisation
- · Building our capacity
- Establishing internal and sector learning and development opportunities
- Developing and implementing research, education and evaluation strategies
- Sharing our expertise

- Developing and establishing a community hub model
- Delivering individualised supports at all our entry points
- Developing a flexible, adaptable and highly responsive workforce
- Building reliable, integrated, cutting edge organisational systems
- Evolving our brand
- Implementing person centred focus in service design

- Building strong relationships with Aboriginal organisations and communities
- Growing relationships across the sector at all levels of government and in the community
- Increasing capacity and sustainability
- Identifying and responding to key business opportunities
- Ensuring robust systems are embedded in practice
- Managing consolidation and growth
- Developing a regional structure that will strengthen the delivery of consistent, high quality services
- Delivering services in areas of identified need
- Designing new programs and continuing to enhance existing programs
- Diversifying funding streams
- Implementing responsive internal support and service systems
- Growing and expanding into our footprint and in other areas

- Demonstrating leadership in our sector by the way we implement evidence based best practice
- Showing sector leadership in the way we safeguard the wellbeing and development of children and young people and their families through our programs and unique engagement opportunities
- Demonstrating leadership in environmental concerns
- Acting in all we do with a social conscience and as a responsible member of the communities in which we work
- Ensuring that we participate proactively and collaboratively in issues involving social change and reforms
- Developing a highly skilled, resilient, diverse and inclusive workforce

- Engaging with the external policy and reform agenda
- · Challenging traditional thinking
- Advocating and educating the community and the sector
- Developing a person centred focus in service design
- Building a diverse and inclusive workforce